



COMPLETE EMPLOYMENT SERVICES SOLUTION

## Job Network's Total Management Data System customisable to suit your specific needs

### CESS can

- manage clients from commencement to outcome
- capable of managing training for multiple jobseekers, including training type, location and start and finish date
- provides live updates back to the case manager on the job seeker's situation via Microsoft® Outlook®
- communicate directly with the job seeker via email or SMS reminding them of the training course they are booked into
- staff will receive reminders via Microsoft® Outlook®
- display Job Seeker flows and profiles
- customised home screens for Front Desk, Case Manager and Managers including access levels
- configure/edit screens adapting to each case manager's data needs
- enable internal and external Government audits
- control privacy with third party contractors
- Regular downloads of BDF files from DEEWR
- work for you by providing integrated Skills Assessment, case file notes and tailor-made reporting

### CESS is

- ready and will be delivered via the Internet
- compatible with most systems—runs through most web browsers
- compatible with the new DEEWR model catering for all ESC4 Steam Services
- easy to learn with video training, remote training and in-house training (upon request)
- supported by toll free help desk assistance (8am–5pm EST)

Our proven CESS system has now been updated to comply and streamline your data entry and procedures. This allows more time to focus on other tasks increasing efficiency and productivity.

### Contact CESS

Chris Poulios  
Phone: (03) 5144 5464  
Email: [cpoulios@cess.com.au](mailto:cpoulios@cess.com.au)

[www.cess.com.au](http://www.cess.com.au)

“ Having been involved in employment services at a National and provider level I have had the opportunities to view and use a range of third party packages. CESS is certainly my preferred option because it meets my business and compliance needs. CESS listened to my needs around workflow and the package was customised to meet the needs of my business.

Our staff all utilise CESS—the functionality within CESS makes their job easier and minimises our risk as functionality supports escalation and insurance against staff not completing key tasks in our business.

CESS is a critical part of our business and ensures that all critical components of our business, such as post placement support are maximised to ensure all available outcomes are achieved.”

—Andrew Hills  
**BEST Community Development**